

CONCESSION ELIGIBILITY

If you live in Hertsmere and one of the below applies than you are eligible for a Concession Card. Simply complete the application form and hand it in to one of the centres listed on the back page along with proof of eligibility as detailed below. Please also include proof of your address (e.g. bank statement or utility bill dated within the last 3 months).

If you receive...	Please bring...
Income related Job Seekers Allowance	Recent letter from Benefits Agency
Employment and Support Allowance	Order book or recent letter from Benefits Agency
Disabled Persons Tax Credit	Order book or recent letter from Benefits Agency
Housing Benefit / Council Tax Benefit	Letter of confirmation from Hertsmere Borough Council
Assistance with NHS charges	HC2 or NHS Tax Credit Exemption Certificate
FREE school meals / clothing allowance	Letter from Herts County Council
Exercise referral	Completed Hertsmere Leisure referral form by GP or health visitor

Concession Card for the above: £2.50 (valid for 6 months)

If you...	Please bring...
Are attending a modern apprenticeship or Training for work	A letter from your training provider / The Careers Office
Are full time student aged 16+	A letter from school, enrolment card / Student Union card / letter from college or letter on headed paper from a Government Training Scheme
Are 60+ or between 14-17 years old	Proof of age e.g. pension, driving licence or birth certificate
Receive any of the following disability benefits: a Hand Card or Attendance Allowance	Severe Disablement Allowance, Long Term Incapacity Benefit, Disability Living Allowance, Employment and Support Allowance, Hand Card

Concession Card for the above: £5.00 (valid for 12 months)

TERMS AND CONDITIONS OF USE

The Concession Card is only available to Hertsmere residents and if you meet the set criteria. Hertsmere Leisure reserves the right, at its discretion, to withdraw a Loyalty/Concession/Leisure Card and the benefits to any person who does not conform with any of these conditions or for improper use of the card.

A Loyalty/Concession/Leisure Card must be shown at reception when using the facilities, otherwise normal charges will apply.

Use of the Loyalty/Concession/Leisure Card is restricted to one normal session. However, if there are any other spaces available at the end of the session it may be re-booked. (Applies during off-peak hours only).

A Loyalty/Concession/Leisure Card cannot be used in conjunction with any other offers or discount saver schemes.

Loyalty/Concession/Leisure Card members are subject to the general establishment rules for all leisure centres operated by Hertsmere Leisure.

Loyalty/Concession/Leisure Cards are not transferable or refundable.

OFFICE USE ONLY

Proof of address: Note document seen (Residents only)

Proof of eligibility: Note document seen (Concessions only)

Card no. issued

Expiry date:

Receptionist initials:

Analysis code:

Cash / Credit card:

Receipt no.:



Bushey
Country Club
High Street,
Bushey, Herts,
WD23 1TT

Tel: 020 8950 2283



Bushey Grove
Leisure Centre
Aldenham Road,
Bushey,
Herts, WD23 2TD

Tel: 01923 470140



Furze field
Leisure Centre
Mutton Lane,
Potters Bar,
Herts, EN6 3BW

Tel: 01707 850500



The Venue
Leisure Centre
Elstree Way,
Borehamwood,
Herts, WD6 1JY

Tel: 020 8386 9886



Hertsmere Leisure manages these facilities in partnership with Hertsmere Borough Council. Hertsmere Leisure is a registered charity. Charity No 1093653.



SEPT 2017 ISSUE 2

Loyalty, Concession + Leisure Card Membership Application Form



LOYALTY CARD + CONCESSION CARD + LEISURE CARD

Our **Loyalty Card** offers you the opportunity to collect points by just taking part in activities such as the gym, swimming, classes, indoor and outdoor sports. You can redeem these points to earn FREE visits to enjoy more of your favourite activities. **The more active you are the more FREE activities you can enjoy. See a member of staff about how to collect points.**

Our **Concession Card** is available if you live in Hertsmere and you meet the criteria detailed overleaf.

Our **Leisure Card** gives you discounts and booking privileges on everyday activities as listed below.

If you visit the centre more than twice a week and enjoy the gym, classes and swimming then you could save yourself some money with our **Fitness or Swim Membership**.

Speak to the reception team for further details.

Centre Privileges	Loyalty Card	Concession Card	Leisure Card
Free entry to Bushey Country Club, Bushey Grove, Furzeffield and The Venue		✓	✓
Collect loyalty points to redeem within the centres to get FREE activities	✓	✓	✓
Booking privileges - activities/facilities can be booked up to 7 days in advance by phone or online		✓	✓
Discounted centre activities		✓	✓
FREE racket hire		✓	✓

CATEGORIES:

Junior: 0-15 years

Youth: 14-17 years (residents only)

Adult: 16-59 years

Senior: 60+ years

Family: 2 adults and 2 children OR a single parent and up to 4 children

Leisure Card Prices (valid for 12 months)	Hertsmere Residents		Non Residents	
	New	Renewal	New	Renewal
Leisure Card Adult	£39.00	£32.00	£44.20	£37.20
Leisure Card Family*	£77.00	£63.00	£88.40	£74.40
Leisure Card Junior	£21.00	£16.50	£23.20	£18.70
Leisure Card Senior	£5.00	£5.00	£27.00	£20.00
Concession Card**	£5.00 - 12 months £2.50 - 6 months	£5.00 - 12 months £2.50 - 6 months	N/A	N/A
Loyalty Card	FREE	FREE	£5.00	£5.00

* Families must reside at the same address. Children must be under 16 on the date of purchase. Each family member will be issued their own card. ** See back page for concession eligibility.

Please note: A £4 administration fee will be applied to lost cards.

APPLICANT DETAILS

Please complete the form in **BLOCK CAPITALS**.

Please tick which category applies to your application:

JUNIOR YOUTH ADULT SENIOR FAMILY DISABILITY BENEFIT OTHER

Please tick which card type applies to your application:

LOYALTY CARD CONCESSION CARD LEISURE CARD

Applicant 1

Title	Forename	Surname
Male/Female	Date of birth	Current card number

Applicant 2

Title	Forename	Surname
Male/Female	Date of birth	Current card number

Applicant 3

Title	Forename	Surname
Male/Female	Date of birth	Current card number

Applicant 4

Title	Forename	Surname
Male/Female	Date of birth	Current card number

YOUR ADDRESS + CONTACT DETAILS

Please complete the form in **BLOCK CAPITALS**.

House no. / name:
Address:
Postcode:
Tel (daytime):
Tel (eve):
Email:

Hertsmere Leisure are committed to protecting your privacy and sending you relevant information and offers. We do not share the information you give us with any other party. Please tick this box if you would prefer NOT to receive any information or offers.

I am happy to be contacted by Hertsmere Leisure by email and email newsletters.

Hertsmere Leisure is committed to ensuring equality of opportunity for all members of our community. Our policy is to ensure that no member of the public receives less favourable treatment on the grounds of race, colour, nationality or ethnicity. To help assess our effectiveness we have introduced a system of monitoring our customer base and would appreciate you ticking the appropriate box below.

I would describe my ethnic origin as:

- White (British) Chinese
 White (Other) Please specify _____ Indian
 Black Caribbean Pakistani
 Black African Other. Please specify _____
 Black (Other) Please specify _____ I'd rather not say
 Bangladeshi

Signature:	Date:
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Prices are correct at time of print and subject to change without prior notice. Please visit www.hertsmereleisure.co.uk for up-to-date information.